

Product safety warnings and instructions



WARNING: Read safety and health information

Applies to: All products

Products are developed to be safe and effective. Please read this guide for important safety and health information about your device. The guide is intended to help you be more comfortable and productive while using this device.



WARNING: Choking hazard

Applies to: all products

This device may contain small parts that may be a choking hazard to children under 3 years. Keep small parts away from children.



WARNING: Keep out of reach of small children

Applies to: all products

Your device and its accessories are not toys. Do not allow small children to play with them because children could hurt themselves or others or damage your device. Keep your device and all its parts and accessories out of the reach of small children.



WARNING: High-risk use

Applies to: all products

Your device is not designed or intended for use in any application or situation where failure of any kind of the device could lead to death, serious bodily injury, or severe environmental damage (“high-risk use”). If you elect to use your device for a high-risk use, you do so at your own risk.



WARNING: Parts of this device are magnetic

Applies to: Surface, Charging port ,charging cables

Parts of your device are magnetic and may attract metallic items. To reduce the potential risk of sparks and resulting damage to your device, other objects, and/or possible personal injury, verify the electrical connection areas are free of metallic objects before interconnecting devices or charging connectors. Do not place magnetically sensitive devices, credit cards, other magnetic storage media near your device to reduce the potential for magnetic interference between your device and other devices, possible disruption of medical device operation, or corruption of magnetically stored data.



WARNING: Personal medical devices

Applies to: all products

Radio-frequency emissions and magnetic fields from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although your device is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical circuits in the device may cause unintentional interference in other electronic equipment.

Persons with pacemakers should always take the following precautions:

The American Heart Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a wireless device and a pacemaker to avoid potential interference with the pacemaker.

If you use your mobile device with a case or holder select one without metallic parts.

Do not carry your device in a chest pocket.

If you have any reason to suspect that interference is occurring immediately turn off your device.

If you use a medical device other than a pacemaker, consult the device manufacturer or your physician for information and instructions about the use of other electronic devices near your medical device.



CAUTION: Cable and cord safety

Applies to: all the products

Exposed device cables and cords pose a potential tripping hazard. Arrange all cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk through the area. Do not allow children to play with cables and cords. To avoid damaging the cords and cables:

- Protect cords from being walked on or crushed.

- Protect cords from being pinched or sharply bent, particularly where they connect to a wall power (mains) outlet, the power supply unit, and your device.
- Do not jerk, knot, sharply bend, stretch, or otherwise abuse the power cords. Do not wrap your power cord too tightly, especially around the power brick. Instead, wrap it using loose coils rather than tight angles.
- When positioning your device or PSU make sure that the cords are not bent sharply and that the connectors are not pushed against a wall or hard surface.
- Do not expose power cords to heat sources.
- Do not allow pets or children to bite or chew on power cords.
- When disconnecting the power cord, pull on the plug—do not pull on the cord.
- Inspect your power cords and cables regularly. If a power cord or cable becomes warm, frayed, cracked or damaged in any way, stop using it immediately. We recommend that you replace your damaged power cord or cable with a genuine Microsoft replacement power or cable.
- Unplug your charging cable or cord during lightning storms or when unused for long periods.



CAUTION: Skin irritation (non-wearable devices)

Applies to: All the products

This device is made of materials commonly used in wearable consumer electronic devices. However, certain people may develop skin irritation due to allergies or sensitivities. To reduce the risk of skin irritation:

- Clean your device regularly.
- Avoid using lotions or other products in locations where the device may contact your skin.
- Use with caution if your skin is injured.

If symptoms are severe or persist, consult your physician.



CAUTION: Device stability

Applies to: All the products

Do not place your device on uneven or unstable surfaces. Be sure to hold it securely when it is carried and not via an accessory, cable, or cord. Failure to hold your device securely could cause it to fall or hit a person or object, which could damage your device, damage other property, or cause personal injury.



WARNING: AC power supply and power cord safety

Applies to: All the products

Always select and use an appropriate AC power supply and/or power cord for your device. Failure to take the following precautions can result in serious personal injury or death from electric shock or fire or in damage to your device.

To select an appropriate power source for your device:

- Use only AC power provided by a standard (mains) wall outlet. Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable.
- Confirm that your electrical outlet provides the type of power indicated for your device (in terms of voltage [V] and frequency [Hz]). If you are unsure of the type of power supplied to your home, consult a qualified electrician.
- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle. Confirm that they are rated to handle the total current (in amps [A]) drawn by your device and any other devices using the same circuit.
- For devices where the AC prongs may be folded for storage, make sure its prongs are fully extended before plugging the AC power supply for your device into the power (mains) outlet.
- For devices equipped with power cords with removable prongs and a universal power supply, make sure the prong assembly is properly configured for the power outlet and fully seated into the power supply before plugging the AC power supply into a power (mains) outlet.



WARNING: Follow setup and use guidelines and instructions

Applies to: All the products

Follow all setup and use guidelines and instructions provided for your device, ,, Failure to properly set up, use, and care for your device can increase the risk of serious injury, death, property damage, or damage to your device and its accessories.



WARNING: Usage

Applies to: all products

To reduce the risk of fire, shock or damage to your device, do not expose your device to rain, snow or other types of moisture. Do not use your device near water or in a damp or excessively humid location (e.g., near a shower, bathtub, sink, or swimming pool, or in a damp basement). To keep your device in prime operating condition:

- Do not use your device near heat sources, food, excessive dirt, dust, oil, chemicals, or in strong direct sunlight.
- Do not place objects on top of your device.
- For devices with fans, vents, ports or similar openings:
- Do not insert objects into the fan, vents, ports, kickstand slots and hinges, spaces around keys, or other openings.

- Do not allow dust to build up on the fan, vents or other openings.
- Do not place your device in narrow or cramped space.
- Do not dry your device with a hair dryer, clothes dryer, conventional, toaster, or microwave oven. If your device becomes wet, gently wipe the exterior with a clean, dry cloth.



WARNING: Cleaning

Applies to: all products

The risk of fire, shock or damage to your device during cleaning can be reduced by taking the following precautions:

- Unplug all cables and turn your device off before cleaning.
- When cleaning the rubber Sleeve, remove it and clean it separately.
- Gently put the rubber sleeve into water for cleaning and remove any dust or liquids buildup.
- Don't put the Handle into water for cleaning , Gently clean the surface to remove any dust buildup.
- Do not attempt to clean connectors through immersion in liquids. Only gently wipe and dry with a clean cloth.



WARNING: Battery safety (non-user-replaceable batteries)

Applies to: All the products

Improper use of your device's battery may result in fire or explosion. Do not heat, open, puncture, mutilate, or dispose of your device or its battery in fire. Do not leave or charge your device in direct sunlight for an extended period of time. Doing so may cause damage or melt the battery.

- Do not disassemble, crush, open, puncture, shred, short external contacts or circuits, expose to temperature above 40 °C (104 °F), or dispose of batteries in fire or water
- Do not allow metal objects to touch the battery terminals on the device; they can become hot and cause burns.
- Do not leave a battery-powered device in direct sunlight for an extended period.
- Do not immerse batteries in water or allow them to become wet.
- Do not use a battery if it has become wet. Do not attempt to dry a battery or battery pack with a hair dryer, in a conventional oven, or in a microwave oven.
- Do not strike, throw, step on, or subject batteries to severe physical shock.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Do not recharge batteries near a fire or in extremely hot conditions.